

# RoboSecretary

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# RoboSecretary goals

- Behaves like a secretary
- Takes notes
- Secretary knows the user
- Uses formal/informal language known users and unknown users

# Types of users

- The Boss (the main user)
- Officials
- Non-officials
- Unknown users
- For each category of users, systems behaves differently

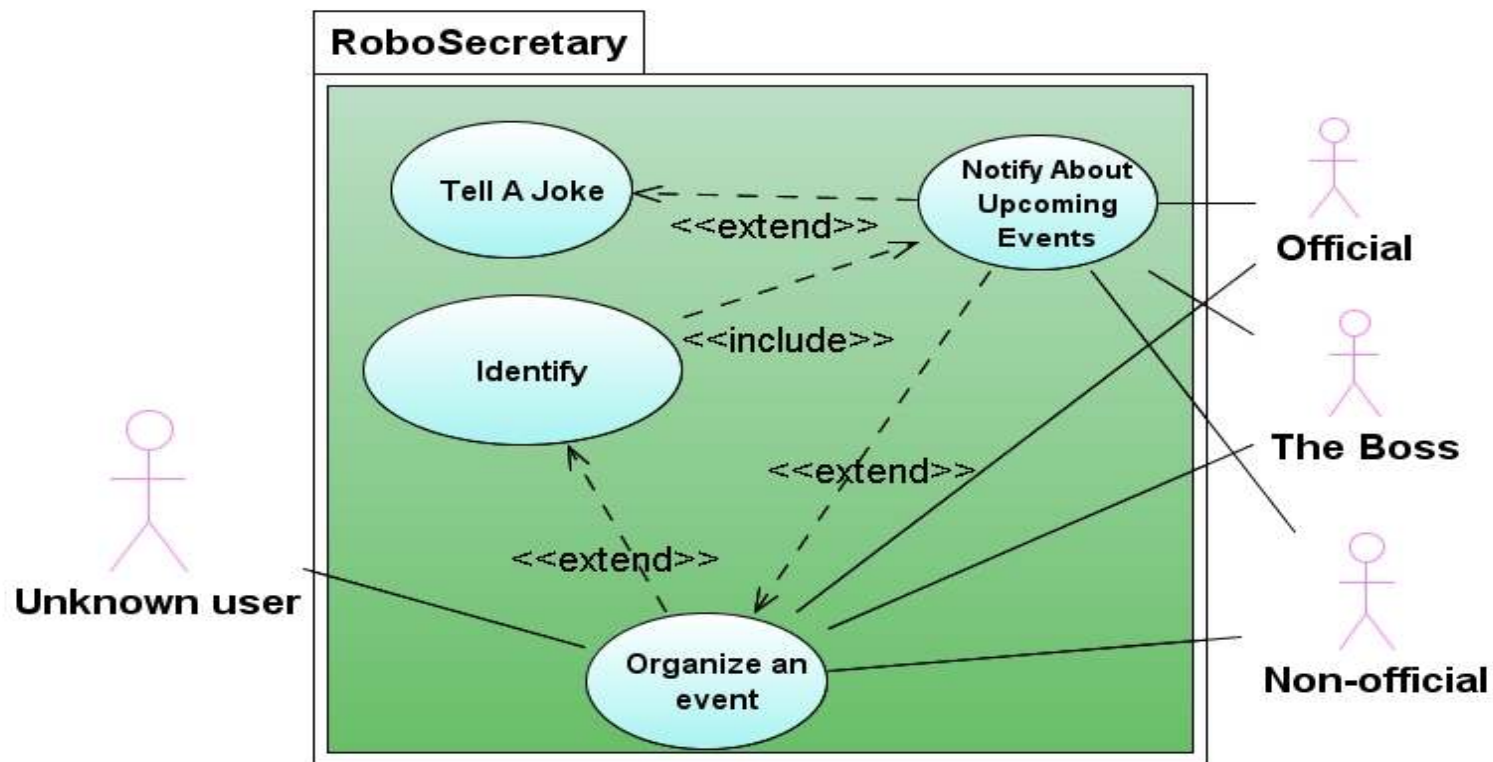
# Handling users wish

- Identification by phone number/by name or secrete access code
- Users can organize invite others users to meetings, conferences, appointments (et al)
- Systems checks new upcoming events each time the user calls, and the user is notified
- Users can choose when to be bothered and when not
- Notification about the events when user calls the system
- User can request a joke from RoboSecretary
- The dialog with user is tried to be minimized by mixed initiative

# User profile

- Each user has it's own salutation form (by title: doctor, mister, missis)
- Users are categorized by formal/informal dialog (officials and unknown versus the boss and non-officials users)
- User's local time (what if user is not in Trento)
- User can set the permitted time or periods of time to be bothered (vacations, weekends)

# Use Case Diagram



# Events Management

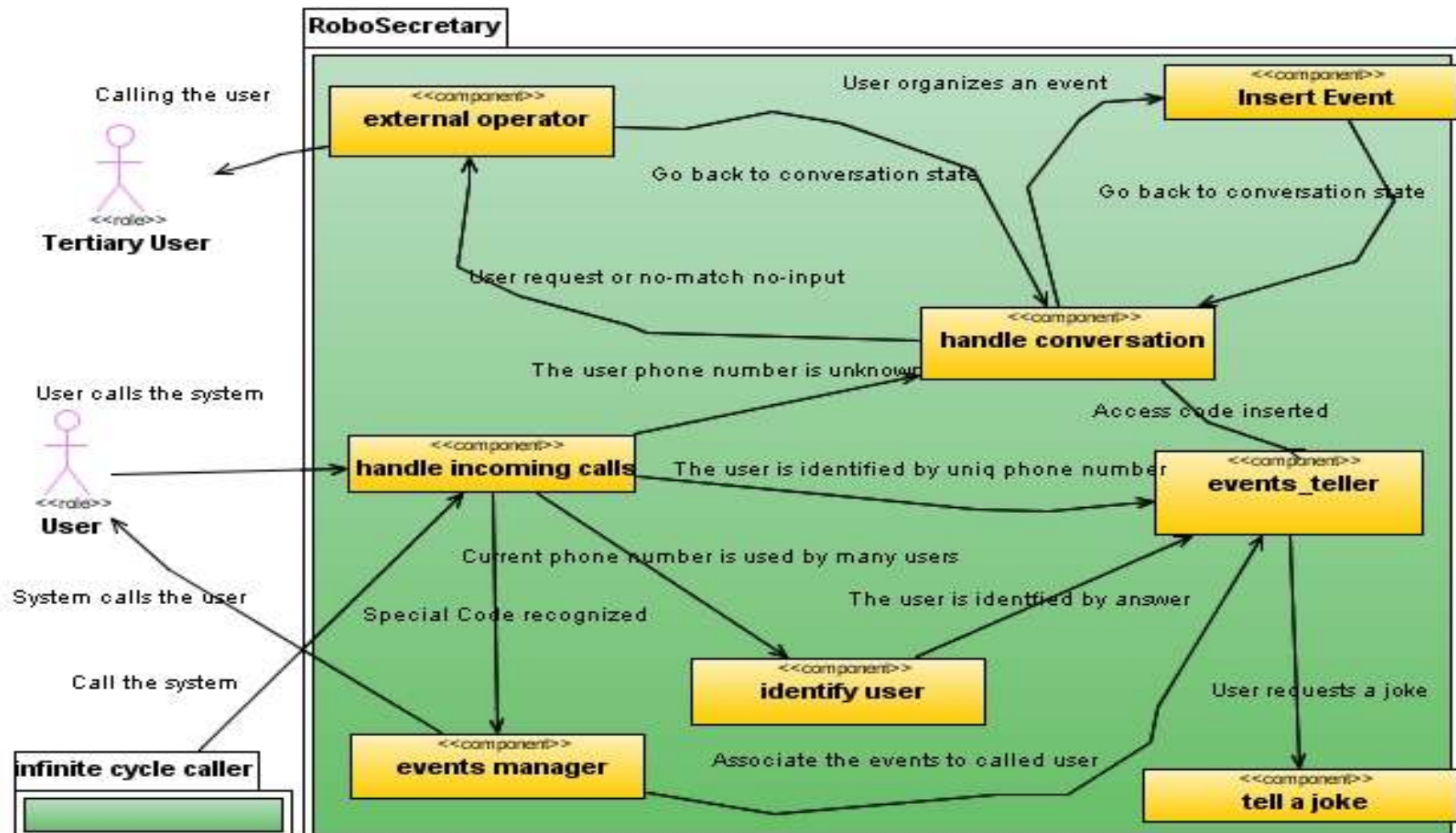
- Events have a deadline and a time be triggered
- Events are notified 1 or 2 days before the deadline (also can be changed)
- Events are not notified during non permitted time for bothering
- Events are notified each time the user calls and it is identified
- Events are notified according to user local time (not system local time)

# Jokes

- Jokes were carefully selected from a big database (11.000 jokes)
- Long jokes are not funny
- Need for annotation!
- Telling a Joke is an events!



# System Architecture



Thank You!